

Live life well protected

## Preferred Automotive Repair Technicians (PARTs)



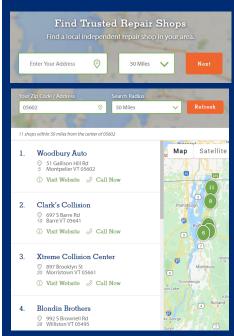
## **Program FAQs**

We constantly monitor results to ensure we deliver the best repair outcomes.

- What is the benefit of this program? Maintaining the highest standard of automobile repair while reducing cycle time & expense in resolving claims.
- How does it help settle claims more efficiently? The participating repairers are industry-leading professionals,
- with many I-Car Gold Class certified, which means they have the most up-to-date training and equipment to repair today's increasingly complex vehicles.
- What is the agent's responsibility as part of this program? Whenever possible, agents should offer claimants the opportunity to utilize our PARTs repair shop network.

## **Repair Shop Locator**

• Easily locate a PARTsparticipating shop near you
from the Report a Claim
page on <u>unionmutual.com</u> by
entering your address and
preferred radius:



## **Contact Information**

Q: Who manages the program for Union Mutual & where should agents go with questions?
 A: Matt Corraro, Automobile Physical Damage Program Administrator
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